

CARITAS
EUROPA
INNOVATION
FESTIVAL
2023



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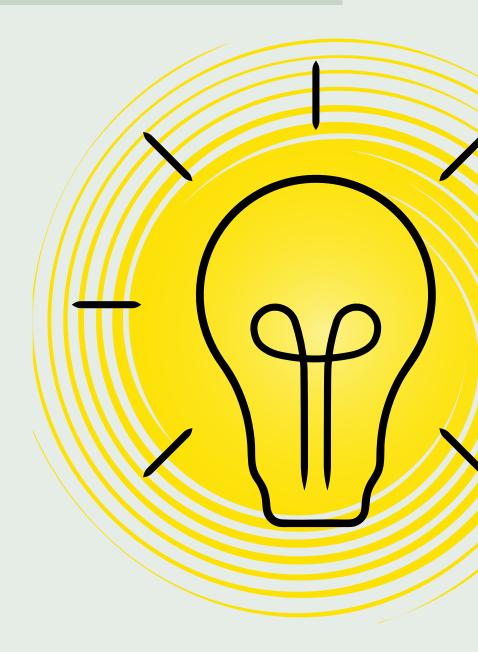
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Economic Empowerment





Caritas Jerusalem

COUNTRY

Palestine

START

January 2021

TEAM

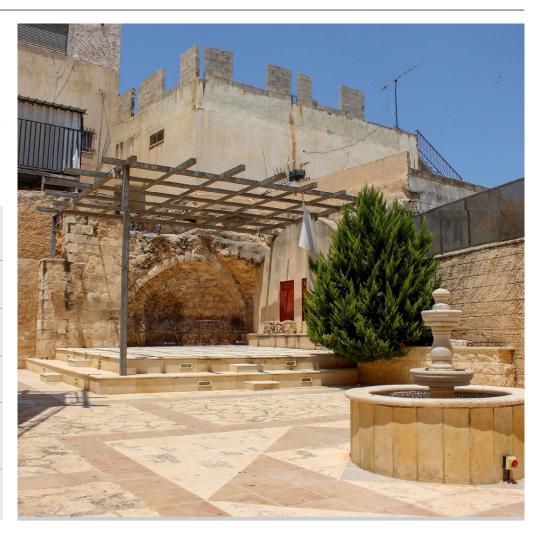
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Digital platform driving off-track tourism in Palestine

Promoting the countryside of Jenin Governorate as a micro-tourism destination

PROBLEM

A low-economic activity area spanning 13 villages around Jenin, Palestine is not present on digital maps or tourist guides.

TARGET GROUP

- Local government units
- Tourism sector investors
- Local and international visitors
- Tour guides and English. Further efforts to agencies

SOLUTION

The Platform features geolocations of tourist sites, professional photos and valid information in Arabic and

empowering the local community include support with travel packages, logo design and

promotional materials.

Innovative Aspect

Putting off-track attraction sites of rural Palestine into spotlight is a unique initiative developed by Caritas Jerusalem in cooperation with the Jenin Governorate and Ministries of Tourism and Culture



"Armenian Caritas" Benevolent NGO, "IRIS Business Incubator" Foundation

COUNTRY

Republic of Armenia

START

July 2018

TEAM

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Increased Resilience of Syrian Armenians & Host Population (IRIS) Programme

Contributing to the National Integration Policy for the full protection and integration of the displaced & host populations

PROBLEM

Displaced and local vulnerable entrepreneurs lack support in establishing and developing successful ventures. The necessary support can be manifold, ranging from trainings, coaching and mentoring opportunities to networking and access to finance.

TARGET GROUP

- Displaced Syrian Armenians
- Lebanese Armenians
- Returning migrants (mainly from the EU)
- · Displaced people due to the Artsakh (Nagorno-Karabakh) war
- · People with disabilities

SOLUTION

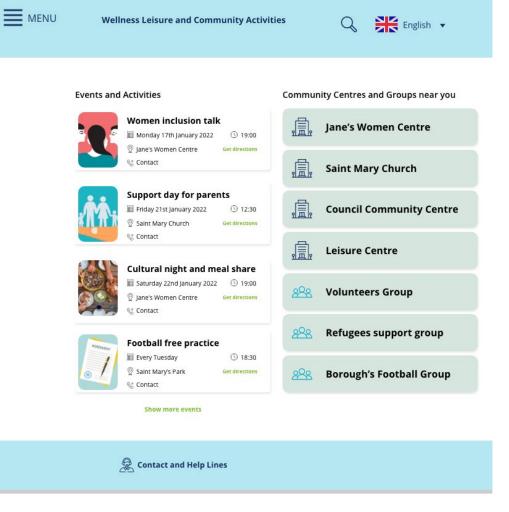
IRIS BI's unique business incubation proposition supports its target groups with economic integration, while contributing to the development of new business culture and environment in Armenia.

Innovative Aspect

As the project is now an independent institution, it acts as a long-term support partner to new businesses, even beyond the incubation period.



https://sjog.uk/



REACH

REACH is a platform that provides survivors of modern day slavery with relevant, curated information to settle in the UK and to meet their basic needs independently.

PROBLEM

Refugees and asylum seekers that arrive to the UK have had traumatic experiences - such as exposure to exploitation and harm. They also lack access to information and opportunities caused by digital isolation and language barriers.

TARGET GROUP

- Asylum seekers
- · Survivors of modern-day slavery or human trafficking
- Workers supporting refugees and survivors

SOLUTION

REACH is a web-based platform that provides refugees and modern day slavery survivors with reliable information about access to basic need products, community activities and support services in four different languages. REACH also features resources for learning language and digital skills.

Innovative Aspect

REACH is a low-threshold digital platform that helps survivors minimise the time and effort they usually need to spend to find reliable service providers and communities.





Caritas Vienna

COUNTRY

Austria

START

April 2022

TEAM

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The meadow orchard - for plants, animals, and people

The meadow orchard is an outdoor meeting spot and permaculture project run by people with disabilities.

PROBLEM

Meadow Orchard ad- • People with disabilidresses problems of monoculture farming and lack of wildlife habitats through its design. Conceptually, the project addresses lack of meaningful activities for people with disabilities and lack of outdoor rest areas for the employees of Ploberger.

TARGET GROUP

- ties that engage with Caritas
- Employees of Ploberger

SOLUTION

This local cooperative project repurposes a 5000 m2 area (Ploberger). Local experts designed the orchard (agricultural college Krems) and a diverse group of people with disabilities continues to care of the place, as they grow, harvest and process fruits and vegetables.

Innovative Aspect

The meadow orchard is a meeting place for different social groups. Permaculture cultivation and processing is a meaningful activity, resulting in sustainable, locally marketed food products such as jams and chutneys.





Caritas Upper Austria

COUNTRY

Austria

START

January 2020

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The Pius Brew

This social business offers people with disabilities a new field of employment

PROBLEM

Integrative Employment for people with disabilities, as mostly practiced nowadays, only provides "pocket money" as remuneration and creates a second-rate labour market

TARGET GROUP

People with disabilities

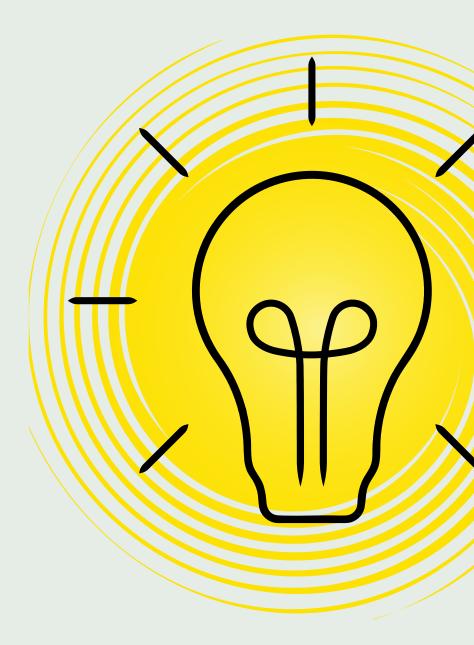
SOLUTION

Educating people with disabilities to gain a skillset for brewery work and supporting social entrepreneurs to start new businesses that promise first labour market employment to the project target group.

Innovative Aspect

Prius Brew takes Integrative Employment agenda of Caritas one step further, as it creates sustainable first labour market opportunities for people with impairments.

Education & Digital Literacy





Caritas Portugal, Portuguese Diocesans Caritas and SNEC

COUNTRY

Portugal

START

September 2021

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Cáritas na Escola (Caritas at School)

A national Peace Education initiative

PROBLEM

Intergenerational gap within the Caritas community

An increased need for peace education

TARGET GROUP

- Primary and secondary school students
- School teachers

SOLUTION

Integrating Peace studies in the early stage education, applying active learning methods, encouraging learning through debate and exchange (e.g. writing letters to kids from Caritas Armenia and Ukraine).

Innovative Aspect

A unique learning method that features local Caritas employees using their real life experiences to teach schoolchildren about Peace. From an organisational point of view, Caritas employees gain firsthand impressions on the perception of the organisation amongst youth.





Caritasverband der Diözese Rottenburg-Stuttgart

COUNTRY

Germany

START

July 2021

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#DemoCRAZY

Empowering young people to deal with hate speech and fake news

PROBLEM

Spread of disinformation and hate speech on the Internet is a threat to democracy and particularly influences young demographics.

TARGET GROUP

- Young people aged 12-21 in youth centres and schools
- Employees in the field of social work and schools

SOLUTION

Eight-module workshop series teaches young people to recognise and classify hate speech and fake news. The series concludes with diaital product development on democratic themes, such as computer games or memes.

Innovative Aspect

The project interlinks research and digital methodologies and works in egalitarian structures that consist of young people and social workers.



Caritas Belarus

COUNTRY

Belarus

START

January 2020

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Safe Internet for elderly people

Social integration through Internet technologies

PROBLEM

Social isolation and loss of purpose in elderly and retired communities, as well as in people with disabilities

TARGET GROUP

- Elderly people (55-75 years old)
- People with the musculoskeletal system impairments
- People with vision impairments

SOLUTION

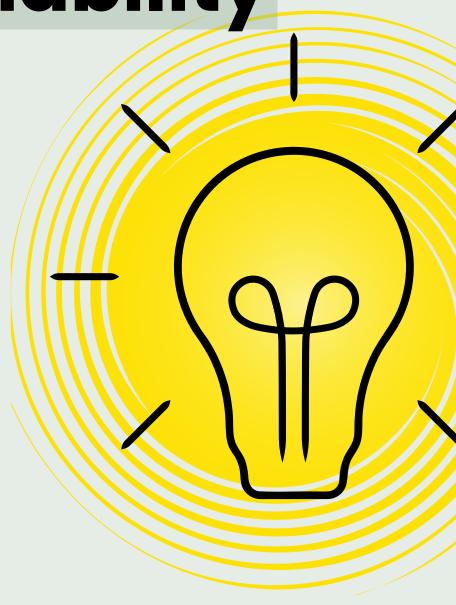
Providing elderly people and people with disabilities with the tools Applying the newly gained Internet literacy to their day-to-day lives - such as staying connected via social networks and e-mail or using Internet banking apps.

Innovative Aspect

Personalised approach to consider each person's needs and limitato navigate the Internet. tions. Active, egalitarian model of teaching Internet literacy in group settings where the needs of participants differ.

Environment &

Sustainability







Caritas Vienna

COUNTRY

Austria

START

January 2020

TEAM

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Caritas & You Coffee (Caritas & Du Kaffee)

Changing the world with one single product - by combining environmental and social sustainability with a charitable purpose, re-/upcycling and awesome taste!

PROBLEM

Coffee farmers work in precarious conditions and earn less than a living wage. At the same time, coffee production, · Unemployed people transport and packaging lead to a negative environmental impact and large carbon footprint.

TARGET GROUP

- Coffee consumers
- Coffee farmers and their families

SOLUTION

Caritas & You Coffee is a certified Fairtrade, organic, and climate-neutral product that comes in an aluminum-free packaging. All profits of Caritas Coffee go towards an educational project in Gumbo, South Sudan. Waste products of production are upcycled or used to grow mushrooms, creating employment opportunities for those in need.

Innovative Aspect

By combining existing innovations and improvements along the value chain, Caritas & You Coffee takes a big step towards a circular economy model in the coffee industry - with a social purpose and great taste!



Caritas der Diözese Graz-Seckau

COUNTRY

Austria

START

June 2021

TEAM

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Carotte

A vegetable farm that ensures better future of food and lives of asylum seekers

PROBLEM

Asylum seekers are excluded from the educational and labour market systems. Most of the asylum seekers fail to intake diverse food, due to insufficient funds. At the same time, there is a clear need for affordable, seasonal and regionally diverse vegetables that are not farmed with harmful practices.

TARGET GROUP

Young asylum seekers (aged 20-30 years) residing in Austria

SOLUTION

young asylum seekers farm on a 3,600 m² vegetable field, with the supervision of elderly and experienced Harvested farmers. vegetables are partially sold and partially at the disposable of the involved asylum seekers.

Innovative Aspect

The vegetable field is planted according to the principles of microagriculture and with great importance attached to organic crop rotation and seasonal production. Zero food waste is ensured through harvest sales, donations to Caritas canteen kitchens and to asylum seekers, as well as pickling and preserving of surplus vegetables.



Scottish Catholic International Aid Fund

COUNTRY

Scotland, UK, Malawi, Zambia, Cambodia

START

June 2020

TEAM

SCIAF, Caritas Zambia, Cis-

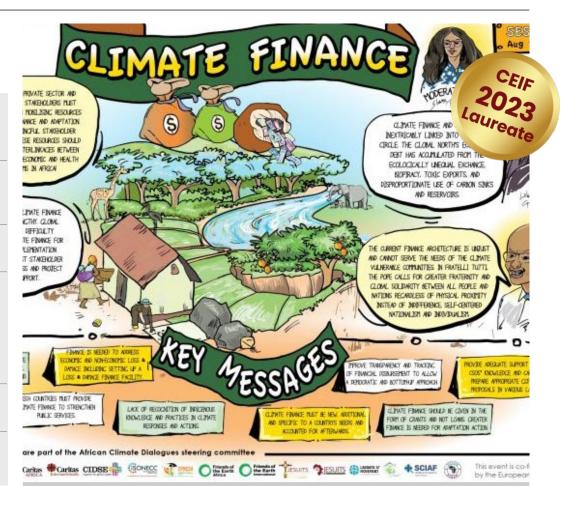
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Influencing Loss & Damage Finance: **Reflections on North-South Advocacy Partnerships**

Securing finance and support for the losses and damages caused by climate change: Scotland leads the world

PROBLEM

Climate change is impacting communities across the world - from infrastructure damages to loss of cultural heritage sites. Finance to address these losses and damages is vital to helping communities recover and yet not one affluent country had committed money to this cause.

TARGET GROUP

Advocacy Targets:

- · Scottish Government
- UK Government
- UNFCCC

Advocacy Allies:

- Catholic Agencies
- Stop Climate Chaos Scotland
- · Church Leaders
- SCIAF partners

In support of communities affected by climate-induced loss & damage

SOLUTION

Multilayered and multifaceted advocacy project on loss and damage finance which contributed to the Scottish Government announcing £2 million for loss and damage at COP26 and their continuing to champion the issue for COP27.

Innovative Aspect

The project championed a synodal approach towards advocacy decision making and issue prioritisation, harnessing a theological framework to advocate for climate justice.



Caritas Vienna and the University of Natural Resources and Life Sciences Vienna (BOKU)

COUNTRY

Austria

START

October 2016

TEAM

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Umweltcoach (Environmental Coach)

An opportunity for students to become active in Caritas, driving participation in environmentally relevant causes

PROBLEM

A large number of citizens, even those passionate about social justice, cannot affiliate with environmental causes, as they struggle to understand the science behind climate change.

TARGET GROUP

- Students and employees of the University of Natural Resources and Life Sciences Vienna (BOKU Vienna)
- Employees, clients and volunteers at Caritas

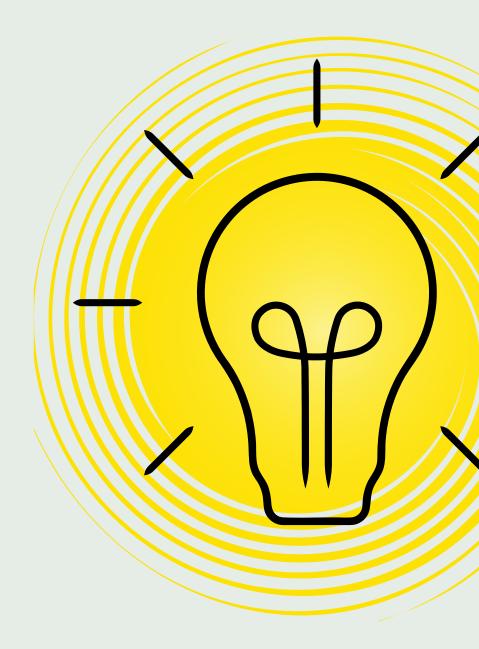
SOLUTION

During a two-semester long course, students first learn about sustainability issues and later volunteer to apply this knowledge to Caritas facility operations and disseminate the knowledge amongst Caritas employees and clients.

Innovative Aspect

The project opens a dialogue around climate change, as it engages its target groups in a cross-institutional, transdisciplinary teaching and volunteering practice.

Community Engagement







Seeking Sanctuary

COUNTRY

The United Kingdom

START

2021

TEAM

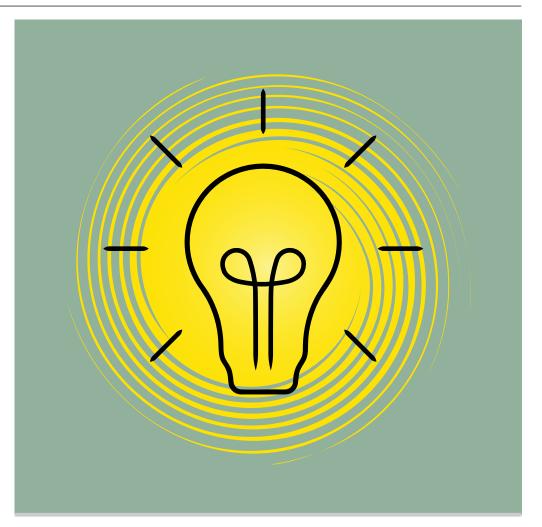
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Celebration of the World Day for Migrants & Refugees

A celebration for the 300+ residents of the Napier **Barracks housing facilities**

PROBLEM

Nappier Barracks in Folkestone, the UK is home to asylum seekers that have continuously experienced trauma and marginalisation. Barracks residents have limited disposable income and thus, no time or funds for social gatherings and joyful life experiences.

TARGET GROUP

- Residents of Napier Barracks, Folkestone
- Project Volunteers

SOLUTION

Celebration Day is a social gathering for Napier Barracks residents, dignifying this 300+ person community for their resilience and courage.

Innovative Aspect

Celebration Day addresses the unacceptable living conditions that Napier Barracks site offers to asylum seekers and simultaneously brings joy to the local community.





Seeking Sanctuary

COUNTRY

THE UNITED KINGDOM

START

2021

TEAM

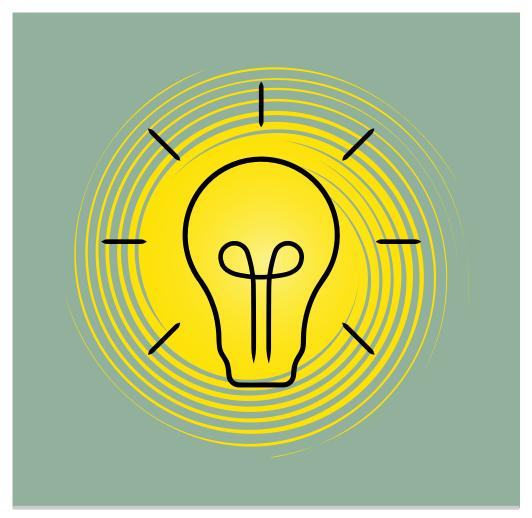
Ben Bano

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A litany to the victims

Remembering migrants and refugees who have lost their lives seeking sanctuary.

PROBLEM

Often forgotten by many, thousands of people have passed as they People preparing were seeking for a refuge, many of them passing on boats at the sea

TARGET GROUP

- People that take part in the religious service
- prayer services and liturgies for the World Day of Prayer for Migrants and Refugees

SOLUTION

Inspired by Pope Francis' words: 'Every migrant has a name, a face, and a story', this new liturgy honors passed migrants and refugees.

Innovative Aspect

The litany is versatile and could be part of long mass and prayer services, especially, at symbolic coastal locations.



Vilnius Caritas Foreigners integration program; Refugee Council of Lithuania; Arts agency Artscape

COUNTRY

Lithuania

START

June 2021

TEAM

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Community Bridges

The project aims to better integrate refugees into the Lithuanian society by carrying out complex community activities

PROBLEM

Refugee integration issues and intolerance

TARGET GROUP

- · Refugee families, women, children and youth
- Local Lithuanian communities

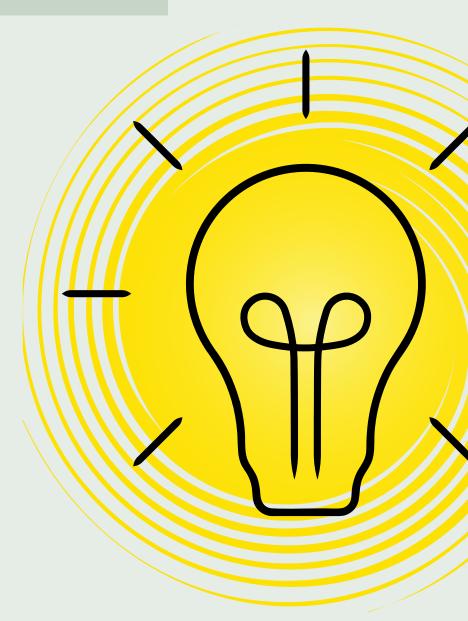
SOLUTION

Solutions are manifold and range from community programs to informal education activities and volunteering tasks at various departments in Caritas and at arts and cultural events. The labor market initiative offers job opportunities to Ukrainian refugees.

Innovative Aspect

As refugees volunteer, the societal stigma attached to them changes to a positive image and refugees are seen as people that give back, as people with agency. Most of the initiatives are not only designed to work for asylum seekers, but are led by asylum seekers – such as the training cycles.

New Approaches to Attitude





Caritas Upper Austria

COUNTRY

Austria

START

February 2021

TEAM

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Inclusive Editorial Team

To write stories, not to be written about

PROBLEM

People with disabilities • People with impairare often written about, but they can rarely express their opinions as experts.

TARGET GROUP

- ments within Caritas Upper Austria
- External journalists

SOLUTION

The project assembled an inclusive editorial team through an open call. The team consists of people with visual and mental impairment and with learning difficulties. The team meets on a regular basis and uses plain language for their work.

Innovative Aspect

The editorial team of people with impairments, Caritas employees and a journalist expert is truly inclusive. The idea is refreshing in today's ableist society, as it unites so many people with disabilities in a communal courageous act of raising awareness.





Caritas Vienna

COUNTRY

Austria

START

March 2018

TEAM

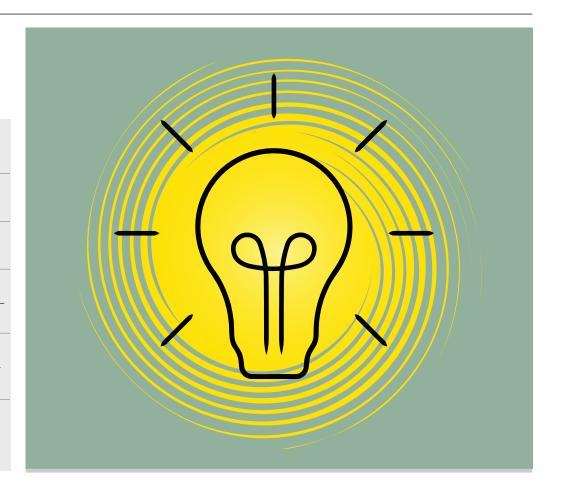
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Long Term Care - Sexuality, **Intimacy & Privacy**

Normalising sexuality, intimacy and privacy related needs in elderly care

PROBLEM

Building infrastructures and staff members of Caritas long-term nursing homes do not cater to the life-long human needs for sexual pleasure and intimacy, mainly due to the stigma attached to elderly sexual health.

TARGET GROUP

- Elderly recipients of Caritas Care services (at home or in Caritas nursing homes)
- Caritas Care employees

SOLUTION

In the framework of the project, Caritas Care employees were given tools to deal with patients' sexual needs. In particular, employees now use the newly published toolkit, as well as knowledge from thematic trainings to navigate their conversations on intimate needs of their elderly patients. Nursing home infrastructures now feature "Wohlfühloasen" or "Wohnzimmer" spaces that are designed for the privacy of the elderly.

Innovative Aspect

Normalisation of the sexuality topic does not only grant the right to have needs of privacy and intimacy at an older age, but also prevents sexual harassment in the workplace of long-term and elderly care.





Caritas Pamplona -Tudela

COUNTRY

Spain

START

January 2021

TEAM

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No amanecerá sin tí: Socio-Cultural Initiative

A socio-cultural intervention that through musical theatre practices transcends hierarchies of care work

PROBLEM

The traditional framework of aid and care work at Caritas consists of pre-fixed roles, criteria and methods. At one glance, the conventional social action model puts the human needs at the center, but it also perpetuates hierarchies and inequalities in the aid relationships.

TARGET GROUP

Employees, clients and volunteers at Caritas

SOLUTION

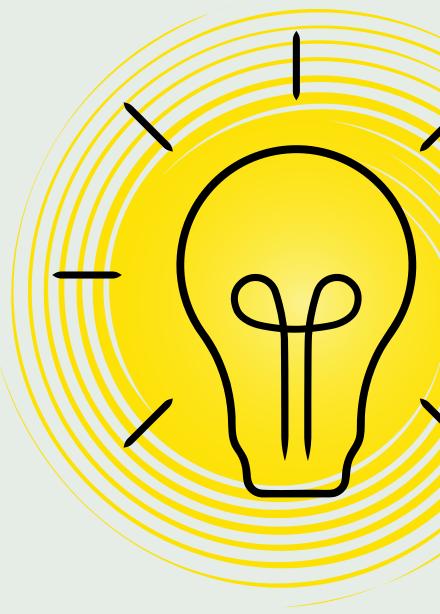
A participatory art project that brings more than hundred stakeholders together in a flat hierarchy. Practices from stage and costume design and musical theatre are applied to visualise situations of vulnerability and joy. Generated shared learnings serve as a basis for change in social action.

Innovative Aspect

A multidisciplinary, inclusive socio-cultural initiative co-developed by academic, philanthropic and artistic institutions to transcend hierarchies in aid and care work.

Rethinking Humanitarian

Aid







Caritas Dubrovnik (Croatian Caritas)

COUNTRY

Croatia

START

November 2021

TEAM

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Be my Saint Nicholas!

Making wishes of children in need come true through social media platforms

PROBLEM

ness or unemployment in many families, children cannot receive gifts during the Christmas holidays. On the other hand, many are willing to donate, but do not know how to do it

TARGET GROUP

- Due to low income, ill- · Children from families with lower economic background
 - Fellow citizens who want to help those in need

SOLUTION

The initiative uses the strength of social media to voice the wishes of children in need and to mobilise fellow citizens to mindfully donate during the Holidays.

Innovative Aspect

"Be my Saint Nicholas!" strengthens the community spirit and helps redistribute resources so that every children gets a gift on Christmas





Caritas Austria

COUNTRY

Austria, Moldova, Ukraine

START

January 2021

TEAM

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Innovation for Health

Access to high quality health care through Telemedicine for elderly & displaced people in need

PROBLEM

The Covid-19 pandemic overwhelmed public health systems in both Ukraine and Moldova. Ukraine is experiencing an increased need for elderly care resources since the Russian invasion, as Moldavian rural populations lack access to health care.

TARGET GROUP

- Vulnerable, socially isolated persons: elderly women, IDPs, chronically ill people, people with disabilities, people in palliative care
- •From March 2022 on: IDPs (especially women and children) in mass settlements and shelters

SOLUTION

A team of specialized doctors in Lviv and Chisinau is providing remote examination, diagnosis and medical consultation for patients and clients in home care and mass settlements. A special telemedicine platform provides doctors with patient data, allows making video calls and appointments.

Innovative Aspect

Connecting peripheral health facilities to hospitals in better-developed regional and national capitals by means of telemedical applications contributes to increasing access to medical care. The practice eliminates travel costs and helps doctors provide prompt emergency response.





Caritas Vlaanderen

COUNTRY

Belgium

START

November 2020

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Post Mobile Living Lübecksite Ghent

Multidimensional support trajectories and housing for people in need

PROBLEM

Generational poverty in stigmatised Roma communities in Ghent

TARGET GROUP

- Homeless people
- Roma communities based in Ghent

SOLUTION

Solutions are designed with the ultimate goal in mind: to guide homeless families out of survival mode behaviour. Interim housing offers for a maximum of 3 years are complemented with legal consultation and social inclusion efforts.

Innovative Aspect

The design of the initiative is adopted to work for multigenerational Roma family structures and is unique in its multidimensional support model.





Cáritas Diocesana de Mérida-Badajoz

COUNTRY

Spain

START

April 2022

TEAM

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Reception and care of vulnerable families

Empowering the fleeing Ukrainian families

PROBLEM

Provision of sustainable aid to fleeing Ukrainian families and their subsequent difficult transition to autonomy

TARGET GROUP

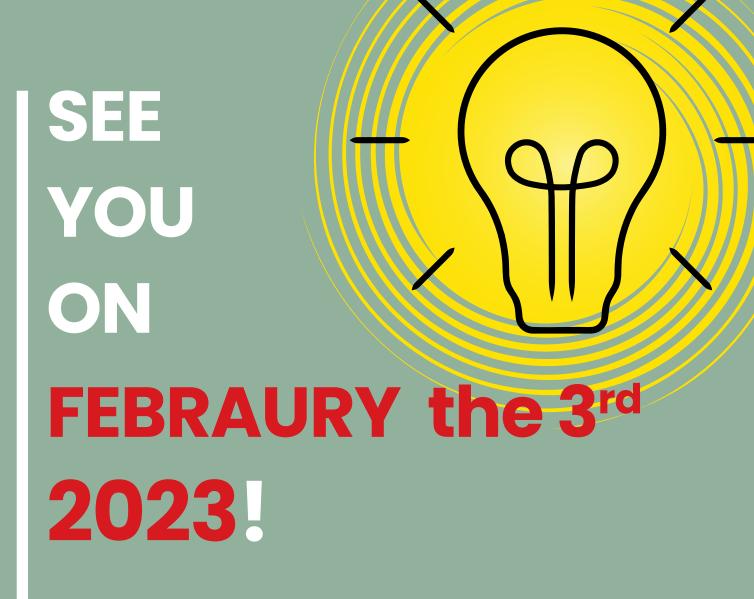
Women with dependent children fleeing the war in Ukraine

SOLUTION

Comprehensive support for Ukrainian families seeking refuge, encompassing planning their travel and reception to Spain, as well as employability training and access to housing and healthcare.

Innovative Aspect

The project created synergies between Caritas entities and the business sector for a joint goal to support Ukrainian families.



Layout: Arash Salem (Caritas Vienna)

Editorial Work: Ana Mumladze Detering (Caritas Vienna)

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